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Water and Sewer Services

Water and Sewer are billed based on consumption in gallons. Rates are listed below:

Water

<u>Number of Gallons of Water Used Per Month</u>	<u>Rate</u>
0-1250	\$8.35
1250-2500	\$8.36
2500-6000	\$13.73 per 1,000 gallons
Greater than 6000	\$21.37 per 1,000 gallons

Sewer

<u>Number of Gallons of Sewer Used Per Month</u>	<u>Rate</u>
0-1250	\$13.88
1250-4000	\$13.87
Greater than 4000	\$12.25 per 1,000 gallons

We know you want your utility payment to be processed properly. Here are a few tips to ensure that happens.

- If possible, return your payment coupon with your check. Do not staple together.
- Always write your account number on your check. The account number is located on your payment coupon.
- If handwriting your check, write numbers clearly. Checks are scanned by machine.
- Make sure checks are not wrinkled. They will not be accepted by the scanner.
- To avoid a \$25 return check fee, verify you have sufficient funds in your bank account to cover your payment.
- To avoid a \$25 late fee, your payment must be received **no later than 9:00 a.m.** on the 1st of every month.
- Late fees are also applied to accounts that are not paid in full for the month.
- You can make one time payments or set up automatic monthly payments at this website: <https://portal.munibilling.com/sign-in>
- If you have not set up a username and password for access to your utility bill account online, please contact City Hall at 770-993-4231 to request access. Once you get a username and password set up you will be able to log in and make online payments.

ANTI-BACKFLOW VALVE

By law, the City of Mountain Park is required to install anti-backflow devices with all new meters installed. Each homeowner will be charged the cost of the device and its installation totaling \$55. This amount will be included in your monthly utility bill and will be distributed over a 3 month billing period.

TOILET REBATE

If your home was built prior to 1994, and you replace your toilet with a low flow toilet, you are eligible to receive a \$50 rebate on your next water bill. You may submit your receipt to City Hall to qualify.

WAYS TO REDUCE YOUR WATER USAGE

1. Check for leaks inside and outside your house.
2. When washing dishes by hand, don't let the water run while rinsing. Fill one sink with wash water and the other with rinse water.
3. Some refrigerators, air conditioners and ice-makers are cooled with wasted flows of water. Consider upgrading with air-cooled appliances for significant water savings.
4. Adjust sprinklers so only your lawn is watered and not the house, sidewalk or street.
5. Run your clothes washer and dishwasher only when they are full. You can save up to 1,000 gallons a month.
6. Choose shrubs and groundcovers instead of turf for hard to water areas such as steep slopes and isolated strips.
7. Install covers on pools and spas and check for leaks around your pumps.
8. Plant in the fall when conditions are cooler and rainfall is more plentiful.
9. Monitor your water bill for unusually high use. Your bill and water meter are tools that can help you discover leaks.
10. If your shower fills a one gallon bucket in less than 20 seconds, replace the showerhead with a water efficient model.

Source: <https://wateruseitwisely.com/>

Useful Links

Do Your Part, Be Septic Smart!
Conserve Our Water

Supporting Documents



Utilities Application for Service

148.75 KB



Utilities Disconnect Form

117.53 KB



Utilities Revert to Landlord Application

142.83 KB



Utility Water Leak Adjustment Request

129.9 KB

Public Works

Logan Tranter
Deputy City Clerk & Utility Clerk
770-993-4231
Email

George Owens
Maintenance
770-993-4231

[View All Listings](#)

Contact Information

Phone Number

770-993-4231

Fax Number

770-993-5903

Office Hours

Monday-Thursday: 9AM-5PM

Friday: 9AM-4PM

Address

118 Lakeshore Drive

Mountain Park, GA 30075

[Staff Login](#)

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