CITY OF FLOVILLA
RATE STRUCTURE POLICY

Domestic:	**0-1000 gallons**	**$11.00 Inside City Limits** **$14.00 Outside City Limits**
	Over 1000gallons@$5.75 per thousand Gallons	
Commercial	**0-6000 gallons**	**$24.00 to all customers (inside & outside city limits)**

PENALTIES for Unpaid Balances:

- **There will be a 15% penalty added to any unpaid water bill after the 10th of each month.**
- **Failure to pay your water bill by the 20th of each month will result in a disconnection of services.**
- **A $35 reinstatement fee will be charged to unpaid accounts that have been disconnected.**
- **A $36 Return Check Fee will be charged to customers account with insufficient funds and will be placed on a cash/money order basis at the discretion of the City.**
- **Any person tampering with a fire hydrant and or water meter will be ticketed.**
- **Any person leaving an unpaid balance, after 30 days, will be turned over to debt collection which will include .15% added to balance to recover administrative fees.**

Per Home Tap-On Fees: (rates are subject to change)

	METER	TAP-ON	DEPOSIT	BACK FLOW		TOTAL
¾”	$200.00	$750.00	$50.00	$200.00	=	$1200.00
1-1 ½”	$400.00	$800.00	$50.00	$2250.00	=	$3500.00
2”	$600.00	$800.00	$50.00	$2250.00	=	$3700.00

Residential Fees:

Meter Deposits **$50.00 owner occupied**
$125.00 rental or leased property

Commercial Fees:

Meter Deposit **$125.00 business property**

****All deposits are refundable when the customer leaves the property and has a zero (0.00) balance.****
Meter deposits will be applied to bill after following criteria has been met:
No return check for 24 months of service. No charged back credit card payments for 24 months of service. No disconnections due to lack of payment for 24 months. Deposits will be applied to balance upon written notice of legal person eligible of deposit.

Tampering Fee:
A $250.00 fee will be charged to anyone who damages a meter or cuts the lock that has been placed on the meter to prevent use of water when locked for non-payment of a water bill. This includes dismantling the meter in any way, damaging or destroying the meter box.

A $500.00 fee will be charged to anyone attempting to or receiving water without being registered by a meter. This fee will be charged to anyone who removes the registrar to prevent water being charged to the meter and to anyone who bypasses the meter or attempts to obtain water in any unlawful way.

*****NO RECONNECTIONS MADE AFTER BUSINESS HOURS*****

OFFICE HOURS M-F 8:30-4:00 **PHONE 770-775-5661**