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RESIDENTIAL / RATES AND FEES /

Rates and Fees

(As of January 1, 2026)

Based on a survey of similar water and wastewater agencies throughout the Southeast, the water and sewer rates that Columbus customers pay are among the lowest anywhere. Understanding the rate you are paying for your water and wastewater service is important.

The information provided here includes the most current rate information available for homes and businesses. If you have additional questions, please do not hesitate to contact us.

Water

Your monthly water charges are comprised of a monthly meter charge, which is based on the size of your meter, and a monthly volume charge. This is based on water usage.

The water usage is calculated by your meter and is displayed as CCF on your bill.

1 CCF is equal to 748 gallons of water.

This CCF number will be used in both the water and sewer fee calculations.

Monthly Meter Charge

(Based on Meter Size)

- 5/8" \$11.16
- 3/4" \$11.16
- 1" \$19.51
- 1 1/2" \$33.42
- 2" \$50.13
- 3" \$94.67
- 4" \$144.78
- 6" \$283.95
- 8" \$450.95

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- 10" \$645.81

Water Volume Charge (per CCF) -

Non-industrial (see note)

- 1 CCF-15 CCF.....\$2.38
- Over 15 CCF.....\$2.64

Industrial

- 1 CCF-15 CCF.....\$2.38
- Over 15 CCF.....\$2.30

Note: Residential and Commercial accounts are classified as non-industrial

Example +

Service Charge +

Wastewater

The charge for sanitary sewer service (wastewater), which appears on the monthly water bill, is based on the actual cost for CWW to collect and treat wastewater from your home or business.

This cost is applied to 100% of the metered water consumption, with the exception of single-family dwelling residential accounts, where the rate is not applied to anything greater than 15 CCF monthly.

Separate lawn sprinkler meter usage is excluded from the wastewater fee since this water is applied to the ground and does not go from the pipes in your home or business into the wastewater collection for treatment.

Monthly Wastewater Service Charge -

Residential and Non-residential.....\$6.91

Monthly Wastewater Volume Charge -

Residential and Non-residential

1 CCF-15 CCF.....\$4.60

Over 15 CCF.....\$3.72

Note: Single family dwelling residential sewer charge is capped at 15 CCF.

Example +

Regulatory Compliance Fee

The Regulatory Compliance Fee is a fixed monthly charge that supports the investments needed to meet upcoming federal and state regulatory requirements.

This fee helps fund critical upgrades related to emerging standards, such as PFAS and nutrient limits, to ensure continued protection of public health and the environment.

Regulatory Compliance Fee +

Combined Sewer Overflow CSO Charge

The charge for Combined Sewer Overflow (CSO), which appears on the monthly water bill, is for the operations and maintenance of the Uptown Park and South Commons treatment facilities.

This charge is only applied to customer accounts for which sewer service is provided by Columbus Water Works.

The charge is fixed based on the amount of water used, with minimum water users (anything less than 5 CCF) having no charge.

Combined Sewer Overflow Charge (CSO) Per Account +

Industrial Wastewater Charge

Industries that are issued a permit to discharge into the CWW sewer systems are assessed an additional industrial waste volume charge as follows:

Industrial Wastewater Volume Charge +

Industrial Pollutant Surcharge (per pounds) +

Miscellaneous, Water Tap, Sewer Tap, Meter Stub-out, and Sewer Availability Fees

Miscellaneous Customer Fees +

Water Tap (Connections) +

Meter Stub Out	+
Sewer System Connection Charge	+
Sewer Availability Fee	+

Garbage Charges

An important note regarding fees for garbage collection:

Garbage collection services are provided by the Columbus Consolidated Government. The fee for garbage collection appears on your water and sewer bill because Columbus Water Works serves as a billing agent and collects payments for garbage charges.

If you have questions about your garbage service or need assistance, please contact the Columbus Consolidated Government Citizens Service Center directly at [706-653-4000](tel:706-653-4000) or by visiting their website at <https://www.columbusga.gov/311CitizenServices>



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